# Status indicator lights



Solid blue

Feeder is in Automatic Feeding Mode



Solid purple

No activity for 12+ hours (food has not been consumed)



Solid yellow

Hopper is low, indicating less than 20% food remaining



Solid red

Hopper is critically low, indicating less than 5% food remaining



Single white flash

User-set schedule from the app has been downloaded and programmed



Flashing red

Dispenser is jammed - check if the food chute is full



# What's in the box



Standard plastic bowl



Hopper insert (removable)



Cleaning

18 cup [

1/8-Cup Dispenser



AC/DC power supply

# Quick start guide.

feeder-robot by whisker



To access our online setup guide and user manual, scan the QR code or visit







- Choose either the 1/8-cup or 1/4-cup dispenser (optional) to select your minimum portion size.
- The 1/8-cup dispenser comes pre-installed and can serve 1/8 cup to 1/2 cup of food per meal. The 1/4-cup dispenser can serve 1/4 cup to 1 cup of food per meal.



- Plug in the unit BEFORE adding food to the hopper.
- The power input is located underneath the unit.
- Optional: Wipe clean any unit components that touch pet food. (All parts that contact pet food are made of BPA-free, FDA food-safe plastics.)



- Add only dry or semi-moist pet food. Use small- or medium-sized kibble.
- Unit holds up to 25 cups of kibble with the hopper insert, or 30-32 cups without.
- Make sure food is level.

Important: Ensure that the narrow end of the food bowl is placed under the food ramp lip so that the bowl fills properly.





Choose a feeding mode.

App Mode: This highly customizable automatic feeding schedule programmed via the app can dispense 1/8 cup to 1 cup of food, 1 to 8 times per day. Download the Whisker app and follow the onboarding instructions.





Gravity Mode: This automatic feeding schedule ensures that the food bowl stays full by attempting to feed every 6 hours.

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GRAVITY

Control Panel Mode: This automatic feeding schedule programmed via the control panel can dispense 1/8 cup to 1 cup of food, 1 to 4 times per day. The unit will dispense the first meal immediately after completing the meals setting.

# **Control panel icons**



#### **Power**

- Press the Power button to turn the unit power ON or OFF.
- Solid blue light indicates the unit is ON and connected to power.
- Single red flash (with any button push) indicates Control Panel Lockout is activated.
- Blinking yellow light indicates the unit is in Battery Backup Mode.



# Gravity

- Press the Gravity Mode button to enable or disable Gravity Mode.
- Solid white light indicates the unit is in Gravity Mode.
- A 3-second long press of the Gravity Mode button will enable or disable Night Mode (dimming lights).



## Feed

- Press the Feed button to feed a single serving of food.
- Locking the control panel with this feature will ensure settings are not changed by accidental button presses.



#### Connect

- Press the Connect button to turn WiFi ON or OFF.
- WiFi connecting is indicated by a blinking blue light, and WiFi connected is indicated by a solid blue light.
- A 3-second long press will initiate the onboarding process, indicated by a blinking yellow light. Press and release to exit onboarding.



### **Portion**

- Sets the number of portions dispensed in a meal.
- Press the Portion button once to see the current setting (all 4 lights blinking white indicates zero portions set).
- Press again within 2 seconds to increment (from left to right) the number of portions per meal.\*



#### Meals

- Sets the number of meals served in a 24-hour period, starting from the time of the setting.
- Press the Meals button once to see the current setting (all 4 lights blinking white indicates zero meals set).
- Press again within 2 seconds to increment (from right to left) the number of meals served in a 24-hour period.\*

Settings will be saved upon the last button release. Program will not initiate unless both Portion and Meals have non-zero settings.



Need help? Visit whiskersupport.com

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