

Return Instructions

90-Day In-Home Trial

If you or your pets are not completely satisfied with the Feeder-Robot, simply return it within 90 days for a refund. Please note, return shipping is at the customer's expense.

1. Get an RMA number

We cannot accept your return without an RMA number. Contact us to obtain an RMA number and let us know if you would like to use the FedEx Return Program.

WhiskerReturns.com

2. Prepare the Feeder-Robot

Empty all food.
Clean the Hopper.
Clean the Bowl and Chute.

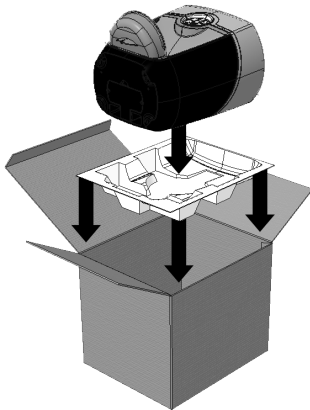
DO NOT ship with food in unit.

3. Pack the Feeder-Robot

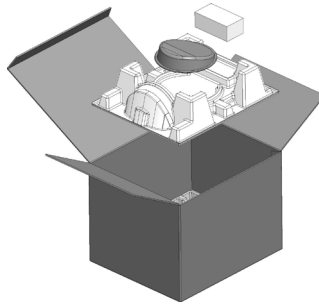
Following the steps below, safely pack the Feeder-Robot, bowl and power supply in the original box.

Note: If you do not have the original packaging, comparable boxes can be purchased at shipping and home supply stores.

a. Place the Feeder-Robot into the box so it lies on its back and aligns with the cardboard insert on the bottom.

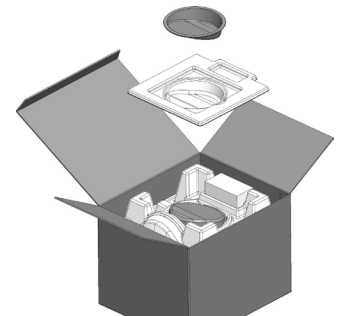


b. Place the additional cardboard insert on top of the Feeder-Robot.



c. Optional: Place the Welcome Kit on top of this cardboard insert.

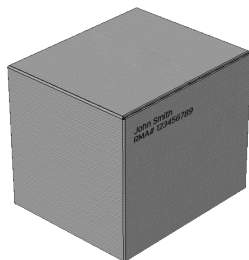
Note: Optional bowls shown may not be applicable to your return.



Important: Write your name and RMA number on an interior box flap & on the outside of the box.

4. Ship the Feeder-Robot

Ship the package using the FedEx Return Program, or carrier of your choice, to the address provided.



FedEx Return Program

We will provide a shipping label for a \$30 deduction from the refund amount. Print and attach the label to the box, then drop it off at your nearest FedEx location or arrange a home pickup. After scheduling the pickup, simply set the package outside your home during the designated timeframe and FedEx will pick up your return.

Ship to:

Whisker
Attn: Returns
RMA # _____
561 South Fairfield Avenue
Juneau, WI 53039

Note: If you purchased your Feeder-Robot from a source other than Whisker, the FedEx Return Program may not apply.