Whisker App

The Whisker App offers customizable programming options for your pet’s mealtime needs from the convenience of your phone. You can monitor and control your pet’s feeding habits, receive notifications for when you’re getting low on food, get feeding insights by comparing weekly and monthly stats, and more.
1. Press the Power button to turn the Feeder-Robot on.

2. Download the Whisker App from the App Store or Google Play.

3. Make sure Bluetooth is enabled on your mobile device.

4. Press the (+) button to add a new Robot. Select to add a Feeder-Robot.
5. Follow the prompts in the app to onboard your robot:

(a) Put the Feeder-Robot into onboarding mode: Press and hold the Connect button for 3 seconds or until the onboarding light above the Connect button blinks yellow.

(b) Register your Feeder-Robot by scanning the QR code on the back of the unit as directed.
Whisker App: Connecting Feeder-Robot

(c) Name your Feeder-Robot.

(d) Connect your phone to the Feeder-Robot Hotspot.
Whisker App: Connecting Feeder-Robot

6. Once the Feeder-Robot is successfully connected to WiFi, the onboarding light on the Control Panel will display a solid blue light.

7. If onboarding fails, you will be prompted to retry or cancel. If you retry, the process is started over.

8. Once you have successfully onboarded, select the Feeder-Robot unit on the home screen and click “Schedule” in the bottom menu of the app to set up your first feeding schedule.

(e) Select your WiFi Network and enter password.
App Screens & Features

1. Create or edit a feeding schedule:
   - Add up to 8 meals per feeding schedule
   - Set portion size for each meal
   - Set the time of day to feed
   - Set which days of the week to feed
   Note: You can create different feeding schedules (ex. summer feeding schedule and winter feeding schedule).

2. Enable/Disable feeding schedules.

3. Edit/Delete feeding schedules.

4. View current feeding schedules.

5. Enable/Disable App or Gravity Mode.

6. Pause or Skip Meal - Skips a meal for the current day or pauses a meal indefinitely.

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Status

1. **Hopper Status**
   View Hopper level in increments of 10%.

2. **Feeder Status**
   Displays current status of the unit: Ready, Empty, etc.

3. **Give a Snack**
   Manually give a meal or snack in 1/4-cup or 1/8-cup portions.

4. **Current Mode**
   Displays whether the unit is being controlled by the app or unit Control Panel, or if it's in Gravity Mode.

5. **Schedule**
   Displays scheduled feedings and any paused or skipped feedings.

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Schedule

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App Screens & Features

1. Update feeder nickname.
2. Panel Lockout
   Enable/Disable Control Panel Lockout in order to disable the buttons on the unit to prevent changes to the settings.
3. Night Mode
   Enable Automatic Night Light on the unit.
4. Network
   View feeder signal strength or update network settings.
5. Time
   Update feeder timezone, display, or set feeder time.
6. Delete Feeder-Robot
   Remove feeder from your account.

View all historical feeder events on a weekly or monthly basis. You can also compare data between two user-selected dates. Historical data can be exported to a .csv file type.

Events include:
- Feedings
- Meals
- Snacks
- State Changes
Setting an Automatic Feeding Schedule

1. Name the respective meal (ex. “Breakfast”)
2. Select the time of day the meal will dispense.
3. Select the portion size.
4. Select the days of the week for which this feed is active.
5. Save.

Add up to 8 meals per day.

Note: Additional schedules can also be created. For example, a summer feeding schedule and a winter feeding schedule.

Create Feeding Schedule

1. Select “Schedule” in the bottom menu to set up your first feeding schedule.

2. Select “App” mode and add a feeding schedule by selecting ‘+ Schedule’.

Add Meals to Schedule

1. Name the respective meal (ex. “Breakfast”)...
2. Select the time of day the meal will dispense.
3. Select the portion size.
4. Select the days of the week for which this feed is active.
5. Save.

Add up to 8 meals per day.

Note: Additional schedules can also be created. For example, a summer feeding schedule and a winter feeding schedule.
Setting an Automatic Feeding Schedule

Gravity Mode, also called free feeding, ensures that the food bowl stays full by attempting to feed every 6 hours.

1. Select “Schedule” in the bottom menu.

2. Toggle on Gravity Mode to save.